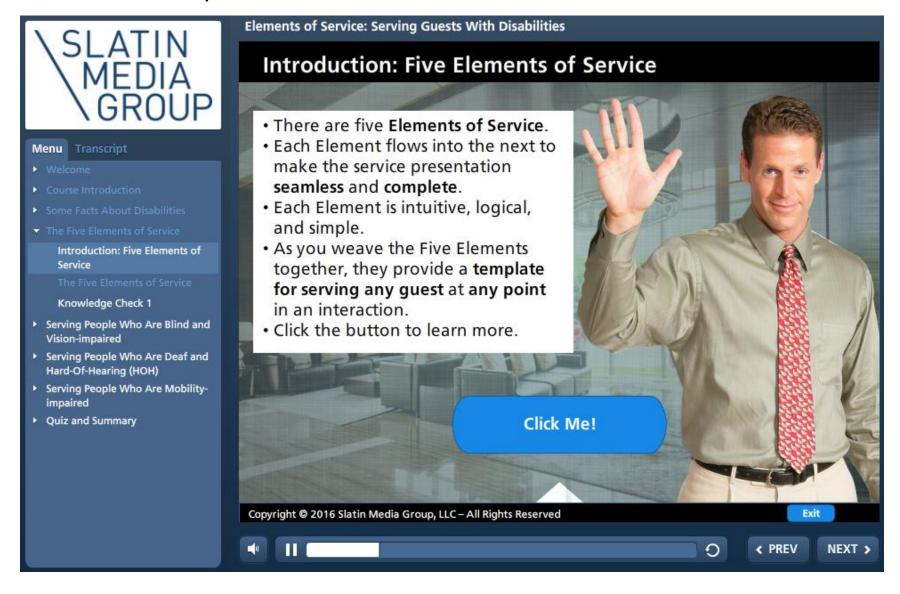
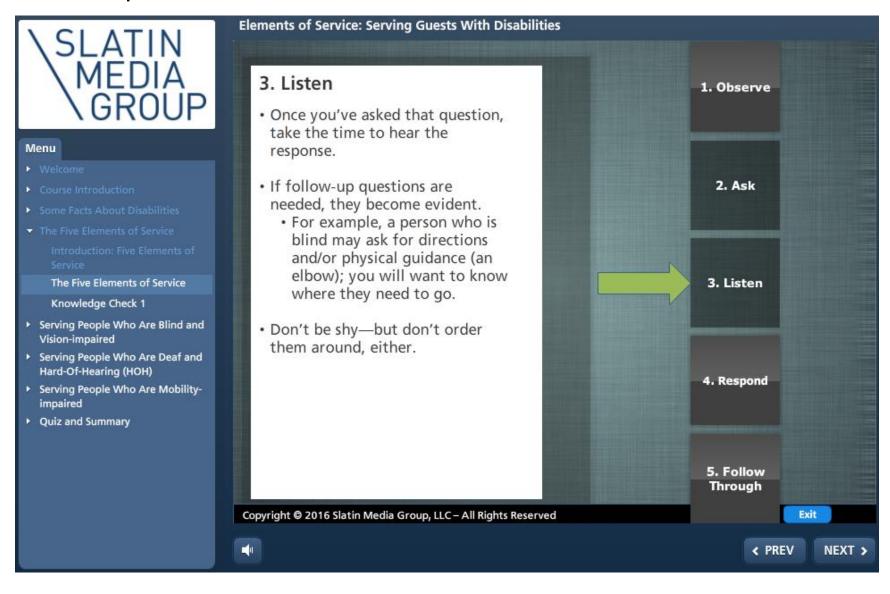
The course kicks off with Peter's video introduction:



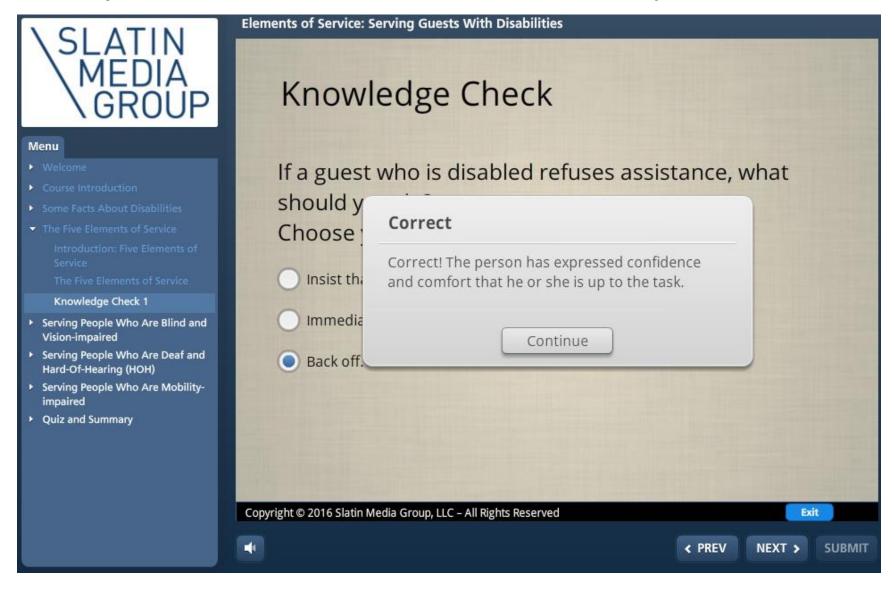
An interactive, comprehensive look at the Five Elements of Service:



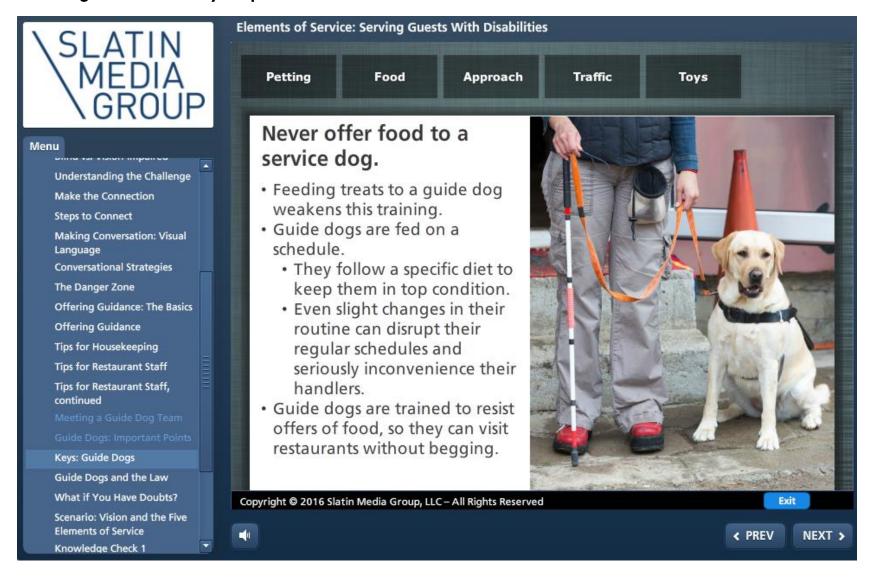
Learners explore each element—and learn how to use the five elements:



Knowledge checks (with immediate feedback) at the end of each topic:



The course covers how to serve guests who are blind or visually-impaired, deaf or hard-of-hearing, and mobility impaired:



The course ends with a 20-question quiz:

